WHY OUTSOURCING / OFFSHORING?
Have you found yourself faced with any of the following doubts in recent times?
✓ Are you facing the following issues due to the ongoing Pandemics
✓ Are my resources being utilized effectively?
✓ Are my current resources capable of supporting new technology?
✓ Is there a quicker, more effective method to handle processes?
✓ Does my team have the operational expertise to do the task assigned?
✓ Are we working at optimum costs?

Are your projects running over time and budget?
You’re not alone. Think of Experts & Outsource to the Best.

The Advantages of Outselling would give you the following:
✓ Redirect strategic internal resources for core activities.
✓ Drive costs down
✓ Enhance productivity & Enhance risk management.
✓ Perform routine tasks EFFECTIVELY
✓ Increase efficiency
✓ Lower infrastructure investments.
✓ Access to world-class capabilities.
✓ Improve operational performance.
✓ Cheap but Quality Talent shortage.
✓ Overcome seasonal workflows.
✓ 20+ years of experience
✓ Dedicated customer support team
✓ Dedicated Account Manager
✓ 78.7% client repetition rate.

YOUR SOLUTION IS: OUTSOURCE some of the processes, WHERE YOU MAY LAG & Concentrate on your Core Projects & GROW:

WHY OUTSOURCE TO US, A LITTLE-KNOWN SMALL GROUP OF PROFESSIONALS:
✓ We had been in this business since last 15 years & there has been a long list of satisfied clients.
- We have been assisting US based Entrepreneurs – which ranges from Single Person (SP) Companies to Mid-Range Companies.
- We can help you Achieve More with Less: Almost every business is under constant pressure to produce huge volumes of work and generate more revenue with their existing staff. By outsourcing to us, you can use your current staff to manage the outsourced team and projects, thereby increasing the output of each member.
- We have got the Best Talents & Professionals with skill sets that you would admire.
- Our Assistance to your Team would help them to focus on Core Business Competencies: Handling everything in-house may take your focus away from core business activities. However, outsourcing to us can enable you to delegate noncore activities while you continue to manage the business functions that make you successful.
- 24/7 Dedicated Client/partner support: With a team of 12 professionals, we operate 24/7, with at least 3 assistants & either of us (being for 16-18 hours) being online. This means that all your messages are immediately responded to. We are in GMT 5 ½ + time zone, but I am online for approx. 16 hours a day, 7 days a week. (You can always find us online during US office hours.)
- We can help your Company become more Scalable: Since business is often unpredictable with its own peak and slow seasons, you may not always have the right number of staff members with the appropriate skills for your current workload. We are there to assist you handle such impossible business situations, by giving you access to skilled people, as and when you require them. Whether you require less or more resources, we can provide your company with a certain level of scalability.
- We can offer better Pricing Flexibility: Since the cost of living in the US is high, Labor is expensive as compared to India. As an employer, you will be for paying for taxes, computers, cubicles, health insurance and liability insurance, in addition to each staff member’s salary. When you outsource to India, you can cut down on the cost of labor drastically. The range for a skilled developer in the US can be anywhere from $50 to $80 per hour, while the hourly cost we charge is not even 10 % of that.
- & lastly, We are flexible in man-hours Billing, which ranges from a few hrs. a week to approx. 200 manhrs. per week as per the need of the client.

AREAS OF EXPERTISE

- Operations & Project Management
- Financial Analysis & Accounting (US Practices)
- Data Mining & Analysis, Data Entry
- Managing Contacts and Emailing, Lead Generation Research
- Products Uploading, Posts & Product Pages & Shopping Cart Maintenance, Uploading Inventory, Products & information to E-commerce & other Websites.
- Business Reporting & Business Plans
- Managing Social Networks like LinkedIn, Facebook.
- Bulk Email Management
- Medical Transcription
- Virtual & Remote Assistance / Office
- Customer Supports Dedicated Team

Types of support:
- Technical Support, Phone/voice
- video call
- online chat
- social media

- Excel Data Processing & Proficiency inExcel
- Real Estate Data Collection and Data Entry
- Customer Support via Email (NON – VOICE)
- Appointment Scheduling Event Planning
- Transcription & Proofreading
- Customer Service & Collections
- Online Data Entry

- Email
- sms
- messaging
- in-app
CORE COMPETENCIES:


Let me also convey here that we have worked at some time (for short as also longer durations) & are working for many CEOs, CXOs & high-profile clients as BPO Professionals & VA. Some of the repetitive and long term clients being as follows:

<table>
<thead>
<tr>
<th>Name</th>
<th>Contact Details</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mr. Josh Groves, CEO</td>
<td>remodelista.com, California, USA</td>
<td>Long term – ongoing basis since 2009</td>
</tr>
<tr>
<td>Mr. John Dahl, CEO</td>
<td>Business Ownership Strategies, LLC, USA</td>
<td>Long term – ongoing basis since 2007</td>
</tr>
<tr>
<td>SayMedia, Inc.</td>
<td>(remodelista.com &amp; gardenista.com)</td>
<td></td>
</tr>
<tr>
<td>Mr. Richard Moyles, MD</td>
<td>Furntech Ltd. UK (Long term – ongoing basis)</td>
<td></td>
</tr>
<tr>
<td>Mr. Eric Rocha</td>
<td><a href="http://www.thehousehuntershandbook.com">www.thehousehuntershandbook.com</a>, USA</td>
<td>Long term – ongoing basis since 2008</td>
</tr>
<tr>
<td>Mr. Mathieux Bergeron &amp;</td>
<td>Virtual Process, Quebecé, Canada</td>
<td></td>
</tr>
<tr>
<td>Mr. Patrick Pecorilli</td>
<td>Ms. Jocelyn Philbrook, Marketing and Investor Relations</td>
<td></td>
</tr>
<tr>
<td>Ms. Josephy Core</td>
<td>Neuro-Surgeon, US &amp; Denmark</td>
<td></td>
</tr>
<tr>
<td>Mr. Craig Blum</td>
<td>HiveFire, Inc</td>
<td></td>
</tr>
<tr>
<td>Mr. Matthew Zade</td>
<td>ROYAL CANADIAN, 45127 Essen, Germany</td>
<td></td>
</tr>
<tr>
<td>Performance Analytics</td>
<td><a href="http://www.royal-canadian.com">www.royal-canadian.com</a></td>
<td></td>
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<tr>
<td>Ms. Lindsay Mohr, FieldLab</td>
<td>St. Albert, Canada</td>
<td></td>
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<tr>
<td>Move, Inc.</td>
<td>USA</td>
<td></td>
</tr>
<tr>
<td>A long term partnership</td>
<td>Liason Corporation, Inc for 4+ years</td>
<td></td>
</tr>
</tbody>
</table>

Please rest assured that, with our experience & background, communicating & understanding each other professionally won’t be a problem. The tasks would be completed in time & with diligent accuracy.

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